Vocational Rehabilitation

Help Individuals Succeed with Greater Efficiency

In your quest to help participants with disabilities succeed in the workplace and community, how much more effective could you be with a paperless system that puts electronic document management at your fingertips? The Workforce Innovation and Opportunity ACT (WIOA) requires a wide array of vocational rehabilitation (VR) services to be available for people with disabilities. With so many clients in need of assessment, counseling, training, job placement assistance, and other services, VR counselors can't afford to waste time shuffling through paper files or entering duplicated data into the system to manage service requests, authorizations, and Individualized Plans for Employment (IPEs).

With 40+ years of experience serving the Social Security Administration and other benefits administrators, Tyler Technologies understands the challenges related to entitlement benefits case management. The Vocational Rehabilitation software application is designed to efficiently manage all aspects of VR services administration, from initial referral and intake through assessments, trial work experience through IPE development and employment services, to post-employment follow up.

WORKFLOWS TAILORED TO YOUR NEEDS

The Tyler Vocational Rehabilitation application is continuously configurable to meet the evolving needs of your agency. Using customized business rules and workflow management, this modernized, WIOA- and RSA-compliant system automates VR processes to streamline workloads and tasks.

SUPPORT FOR VR COUNSELORS

- Increase efficiency with streamlined processes
- Automate document handling
- Maintain WIOA and RSA compliance

HANDLES ALL YOUR REPORTING NEEDS:

- Dashboard-style reporting
- Standards and indicators
- Federally mandated reports: RSA-911, 17, 7OB, among others
- Management and performance reports
- Fiscal reporting
- Ad-hoc report writing
- WIOA reporting
- Standard and advanced searching

For more information visit tylertech.com

PROVIDING IMPLEMENTATION FLEXIBILITY

The Vocational Rehabilitation application is built on Tyler's Application Platform. It is designed using open standards, open architecture, and platform independence, offering extensibility, interoperability, and portability to organizations of all sizes. In-house developers can fine tune the Vocational Rehabilitation application to accommodate unique requirements, dramatically reducing both implementation time and cost. In addition, the application can be used as either a stand-alone system or as a case management component within an existing VR program.

This gives counselors and other VR staff the freedom to focus on ensuring that each participant receives the guidance and services needed to achieve their vocational and independence goals.

Modernized software applications streamline processes so you have more time with participants. A paperless system improves the management, storage, and retrieval of participant data. The system is configurable to stay compliant with evolving WIOA and RSA guidelines.

WORKLOAD AND DOCUMENT MANAGEMENT

By automating processes, the application supports collaborative case development and enables VR agencies to better manage their workloads. Configurable features like task lists, correspondence wizards, email templates and notifications, case notes, and built-in alerts allow counselors to spend less time on administrative work and more time in front of their clients. Client-specific information, such as school records, is attached to the client and can be associated with multiple cases, while case-specific documents like employment records and IPE printouts are only associated with that case. The end result is that a participant's own specific information can be tracked separately from each of their cases (active or inactive). This allows for a more organized way to manage, store, and retrieve information.

SELF-SERVICE ACCESS

Because the software is web-based, any authorized user with an Internet connection can access the system. Information can be shared across all regional and state VR offices, students and participants, and third-party providers. Participants can access their cases online to get status updates, schedule and reschedule appointments, update demographical information, and communicate with their counselor. Providers and vendors can access the system to review and manage referrals, upload documents/invoices, view and manage assigned participants and their cases, and update provider information. The application is 508-compliant and compatible with accessibility technologies including JAWS, ZoomText, and Dragon Naturally Speaking.

CONNECTED AND SECURE

The Tyler Vocational Rehabilitation application is able to interface with other databases, state fiscal systems, personal assistance software, and federal systems.

LEARN MORE

For further details or to request a demo, visit the Vocational Rehabilitation page on tylertech.com, or contact our sales team at 703.709.6110.